

Iowa Department of Human Services

Health IT Wins!

Delivered to your door...

WIN!: Direct Secure Messaging Success Story

Who: Family Planning Council of Iowa (FPCI)

When: Intermittently, yearly

Where: Des Moines, FPCI office

Why: Interim Review of Sub-recipients. Evaluated medical records for Title X minimal standards.

What: Using Direct Secure Messaging through the IHIN to do medical record audits

Benefits: It is confidential, encrypted and secure.

It is convenient and cost effective:

- 1. FPCI staff member does not have to travel to the clinic site to review medical records.
- 2. The sub-recipient does not have to redact information when scanning to send in an unsecure email or fax.